

MUSKEGON COUNTY

M I C H I G A N

MATS ACCESSIBILITY ADVISORY COMMITTEE

13 June 2023

MEETING MINUTES

ZOOM MTG: 5:00 PM

1. Meeting was called to order at 5:06 pm
2. In attendance:

Rosemarie Facilla	Lisa Sullivan
Mike Milligan (MATS)	Karen Kacynski (MATS)
3. Mike Milligan (ADA Coordinator) welcomed everyone to the meeting.
4. Reviewed the 7 Feb minutes.
5. New Business
 - Mike provided the ridership for last month.
 - Promoted upcoming events being sponsored by Disability Network, the Senior Resources Network, and HealthWest.
 - Mike gave update on Service Notices which are making some route changes on Routes 21 and 31.
 - Rosemary and Lisa both asked about expanding services for MATS and Go2, as well as any new information about the Governance Study. It was explained that although there is some interest in other areas for MATS service, nothing is being planned at this time.
 - Karen gave an update on the Go2 Instructional videos she has been creating to support our customers with disabilities to better understand how to download the Go2 App, Book a Ride, and then Take a Ride with Go2. The videos should be available soon and will be available on our website.

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- Rosemary asked about the new FLIX Bus. FLIX Bus is the new inter-city bus operation that replaces the service previously provided by Greyhound. In fact, FLIX Bus bought out Greyhound of North America a few years ago and is still operating it under the Greyhound name throughout much of the United States. FLIX Bus' operation is supported primarily through their FLIX Bus APP and web-based service. Tickets are purchased online and the bus schedule will list the pick-up and drop-off locations for your destinations. You may have to make more than one reservation, and with different carriers in order to reach some locations. FLIX Bus services Muskegon 5 days a week (Thursday thru Monday), and at the present time is using the parking lot behind the Muskegon Laundromat as its official stop here in the area.

6. The next meeting is scheduled for 10 October 2023 and will be a Zoom meeting. If you would like more information or receive an invite, please contact the ADA Coordinator by email at: milliganmi@co.muskegon.mi.us
7. The meeting adjourned at 5:35 pm.



MUSKEGON AREA TRANSIT SYSTEM • 2624 SIXTH STREET • MUSKEGON HEIGHTS, MICHIGAN 49444
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