

# MUSKEGON COUNTY

M I C H I G A N

## MATS ACCESSIBILITY ADVISORY COMMITTEE

8 February 2022

### MEETING MINUTES

ZOOM MTG: 5:00 – 6:00 PM

1. Meeting was called to order at 5:07pm
2. In attendance:

Rosemarie Facilla	Lisa Sullivan
Jeff VanDyke	Denise Phipps
Karen Kacynski (MATS)	Mike Milligan (MATS)
3. Mike Milligan (ADA Coordinator) welcomed everyone to the meeting.
4. Reviewed the 23 November minutes.
5. Old business:
  - Go2 has contracted with Freedom Transit of Muskegon for coverage in the event a Wheelchair Accessible Vehicle isn't in service between 5:00 pm and 9:00 PM Monday through Friday. Arrangements for transportation will be made through Go2 Customer Service.
  - Karen gave an update on MATS Go2 video project for training new riders to use the App, make reservations, and take a ride. She is working with Disability Network to ensure it is user friendly and accessible.
6. New Business
  - Mike provided ridership numbers for January. Although factors continue to impact ridership on the fixed route system, Go2 and ADA ridership are doing well.

#### BOARD OF COMMISSIONERS

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- Disability Network is hosting Disability Decorum through a Zoom meeting on February 23, between 12 – 1:00 pm. This will be a casual and fun conversation about the dos and don'ts of interacting with someone who lives with a disability. More information can be obtained by contacting: [Christinem@disablnetworkwm.org](mailto:Christinem@disablnetworkwm.org) The zoom address is: <HTTPS://US02WEB.ZOOM.US/J/2494235456>  
Meeting ID: 249 423 5456
  - Karen gave a brief summary of MATS' new technology platform, which will allow riders to track their fixed route buses; locate the closest bus stops and times based on where the rider is; all from an App on their phone. MATS anticipates early summer for implementation.
7. The next meeting is scheduled for 7 June and will be a Zoom meeting. If you would like more information or receive an invite, please contact the ADA Coordinator by email at: [milliganmi@co.muskegon.mi.us](mailto:milliganmi@co.muskegon.mi.us)
  8. The meeting adjourned at 5:46 pm.